

Please complete our Customer Satisfaction Questionnaire and have a chance to win some bottles of wine in our monthly draw



Cleaner Times

Mrs Bucket Cleaning Services

Specialist in homes, office, shops and all commercial cleaning.

Listen to
BBC Radio
"Wales at Work"
Tuesday 18th Nov
6.30pm

Proud to be Young & Welsh

Autumn 2008

Rachael Flanagan, managing director of Mrs Bucket Cleaning Services, is a grand finalist in the UK wide Young Entrepreneur of the Year award run by the Federation of Small Businesses.

There were more than 1550 young people nominated and just 5 finalists so that this is an amazing achievement. She will be attending the Awards dinner on 21st November at Claridges in London.

Rachael said "I started the business when I was 18 and thought I'd be doing all the work myself but I'm now employing 22 people and so perhaps I am successful. This is as much due to my staff who are the best bunch anyone could



Federation of Small Businesses

ever wish for. They do a great job and I'm proud of the praise we get from our customers. Kim, my manager is an absolute diamond and I certainly wouldn't be where I am without her."

Rachael was also a finalist in the South Wales Business awards just a few weeks ago and attending the celebration dinner at the Bear Hotel in Cowbridge.

The awards are a visible recognition for the out-

standing way that Rachael has grown her company through hard work and business acumen.

Hard work in that she is still out there rolling her sleeves up and pitching in when necessary: or working late in the evenings preparing quotations or planning staff rotas.

"I've never worked in a cleaning company so everything I do is based on how I feel my customers would want the cleaner to be, and how they'd like the work carried out. I believe that training is really important and all jobs are regularly checked by my manager and supervisors."

Awards aren't everything! Just ask any customer what the service is like and they'll all agree it can't be beaten.



Get 3 FREE Bottles of Wine
Book your Christmas Crimble Clean today
You can Spring Clean anytime and many people do. But we are nearing an extra busy time now so

Book Your Crimble Clean early and avoid disappointment
Our Clean Team will take the stress and put that extra wow factor back into your home in time for the festive celebrations

Call
Call 01792 886665 and claim your FREE WINE

Cut the Cost of Carpet Cleaning

No reason to be totally downhearted about the Credit Crunch.

Mrs Bucket Cleaning Services have a **HALF PRICE CARPET CLEANING** offer on right now and up to Christmas.

Her prices are competitive at the best of times so call and book your carpet

clean now. Operated by skilled staff you'll not believe the results in even the cleanest house.



We'll work on making your house even more a home.

Call Mrs Bucket on 01792 886665: you'll feel great and look even greater.

Bedding Ready for Spring?

Mrs Bucket Home Services has been launched this month with the introduction of her Gardening Service. The Head of our Gardening Services is highly qualified to ensure that everything in the garden will be coming up roses.



So if you want your garden tidied for the winter, hedges cut or trimmed, bulbs planted or beds dug over to be broken down by the frost then we can help. We are even still doing last lawn cuts and expect this to continue for a few weeks yet.

Call Mrs Bucket on 01792 886665 to book some time.

Make Mrs Bucket Cleaning Services you first choice for home or workplace cleaning

Mrs Bucket Cleaning Services Looking for a Cleaner? Trust Hyacinth

Mrs Bucket Cleaning Services Ltd
Unit 20 Pontarddulais Workshop
Tynybonau Road
Pontarddulais
Swansea
SA4 8SG
Tel: 01792 886665
Mob 07870 254937
Fax 01792 886665
e-mail info@mrsbucketcleaning.co.uk
www.mrsbucketcleaning.co.uk

See us at
www.mrsbucketcleaning.co.uk

*Go there and see the testimonials that
back up our claims*

Looking for a Cleaner? Trust
Hyacinth! Call for a quote now



SPECIAL FOR XMAS

Offer 1

Have your carpets cleaned for 50% off. What a saving but book now.

Offer 2

Have a room decorated for Xmas. It's not too late. Call now for a quotation and have that guest room or lounge looking extra spruce for Yule-tide.

Offer 3

Have a Crimble Deep Clean and your home will be even more welcoming. We still have some spaces available. We'll give you 3 bottles of wine to add to your Xmas cheer.

Offer 4

Have your garden cleaned up and be ready for the Spring.

Did you see Mrs Bucket in the Paper?

Rachael Flanagan has certainly been hitting the news headlines this year.

First she was featured on ITV Wales back in March and was shown 3 times, twice on a Saturday. The tv crew came to Pontarddulais and showed Rachael in her office and at a customer's home. She wants to change the stereotype image of a cleaning company and show that professionalism linked with giving a great friendly service is better.

And she featured again last month in the local papers. Since then her phone hasn't stopped ringing and she's gained 21 new customers in just a few days. If you recommend a friend who becomes a customer you'll be thanked by your friend and receive a "thank you" from the Company.

You may get a Customer Satisfaction Survey. Please spend just a few minutes to complete as Rachael is anxious to improve the service through your feedback, and you'll be entered in the monthly.

Make Payment Easier

Keep it simple.

And that's what most customers have now done. They've moved over to paying by standing order because it is so simple, just sign up and forget about it.

If you haven't changed yet then please consider doing so. Just call the office for a standing order form and then forget about it.

Call 01792 886665

**If you are a customer
"thank you" if you aren't
yet then call today and
sign up.**

Make Mrs Bucket Cleaning Services your first choice for home or workplace cleaning